

User Manual

6K/10K Online UPS **with Isolation Transformer**

Uninterruptible Power Supply System



Please comply with all warnings and operating instructions in this manual strictly. Save this manual properly and read carefully the following instructions before installing the unit. Do not operate this unit before reading through all safety information and operating instructions carefully.

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1. Safety and EMC instructions

Please read carefully the following user manual and the safety instructions before installing the unit or using the unit!

1-1. Transportation and Storage



Please transport the UPS system only in the original package to protect against shock and impact.



The UPS must be stored in the room where it is ventilated and dry.

1-2. Preparation



Condensation may occur if the UPS system is moved directly from cold to warm environment. The UPS system must be absolutely dry before being installed. Please allow at least two hours for the UPS system to acclimate the environment.



Do not install the UPS system near water or in moist environments.



Do not install the UPS system where it would be exposed to direct sunlight or nearby heater.



Do not block ventilation holes in the UPS housing.

1-3. Installation



Do not connect appliances or devices which would overload the UPS (e.g. big motor-type equipment) to the UPS output sockets or terminal.



Place cables in such a way that no one can step on or trip over them.



Do not block air vents in the housing of UPS. The UPS must be installed in a location with good ventilation. Ensure enough space on each side for ventilation.



UPS has provided earthed terminal, in the final installed system configuration, equipotential earth bonding to the external UPS battery cabinets.



The UPS can be installed only by qualified maintenance personnel.



An appropriate disconnect device as short-circuit backup protection should be provided in the building wiring installation.



An integral single emergency switching device which prevents further supply to the load by the UPS in any mode of operation should be provided in the building wiring installation.



Connect the earth before connecting to the building wiring terminal.



Installation and Wiring must be performed in accordance with the local electrical laws and regulations.

1-4. Operation



Do not disconnect the earth conductor cable on the UPS or the building wiring terminals in any time since this would cancel the protective earth of the UPS system and of all connected loads.



The UPS system features its own, internal current source (batteries). The UPS output sockets or output terminal blocks may be electrically live even if the UPS system is not connected to the building wiring outlet.



In order to fully disconnect the UPS system, first press the “OFF” button and then disconnect the mains.



Ensure that no liquid or other foreign objects can enter into the UPS system.



The UPS can be operated by any individuals with no previous experience.

1-5. Standards

| | |
|---|-------------|
| * Safety | |
| IEC/EN 62040-1-1 | |
| * EMI | |
| Conducted Emission.....:IEC/EN 62040-2 | Category C3 |
| Radiated Emission.....:IEC/EN 62040-2 | Category C3 |
| *EMS | |
| ESD.....:IEC/EN 61000-4-2 | Level 4 |
| RS..... :IEC/EN 61000-4-3 | Level 3 |
| EFT..... :IEC/EN 61000-4-4 | Level 4 |
| SURGE..... :IEC/EN 61000-4-5 | Level 4 |
| CS..... :IEC/EN 61000-4-6 | Level 3 |
| Power-frequency Magnetic field..... :IEC/EN 61000-4-8 | Level 3 |
| Low Frequency Signals.....:IEC/EN 61000-2-2 | |
| Warning: This is a product for commercial and industrial application in the second environment-installation restrictions or additional measures may be needed to prevent disturbances. | |

2. Installation and Operation

There are two different types of online UPS: standard and long-run models. Please refer to the following model table.

| Model | Type | Model | Type |
|-------|-------------------|-------|-------------------|
| 6K | Standard model | 6KL | Long-run model |
| 10K | | 10KL | |

We also offer optional parallel function for these two types by request. The UPS with parallel function is called as "Parallel model". We have described detailed installation and operation of Parallel Model in the following chapter.

2-1. Unpacking and Inspection

Unpack the package and check the package contents. The shipping package contains:

- One UPS
- One user manual
- One monitoring software CD
- One RS-232 cable (option)
- One USB cable
- One EPO plug
- One parallel cable (only available for parallel model)
- One share current cable (only available for parallel model)
- **One battery cable (only available for long run model)**

NOTE: Before installation, please inspect the unit. Be sure that nothing inside the package is damaged during transportation. Do not turn on the unit and notify the carrier and dealer immediately if there is any damage or lacking of some parts. Please keep the original package in a safe place for future use.

2-2. Rear Panel View

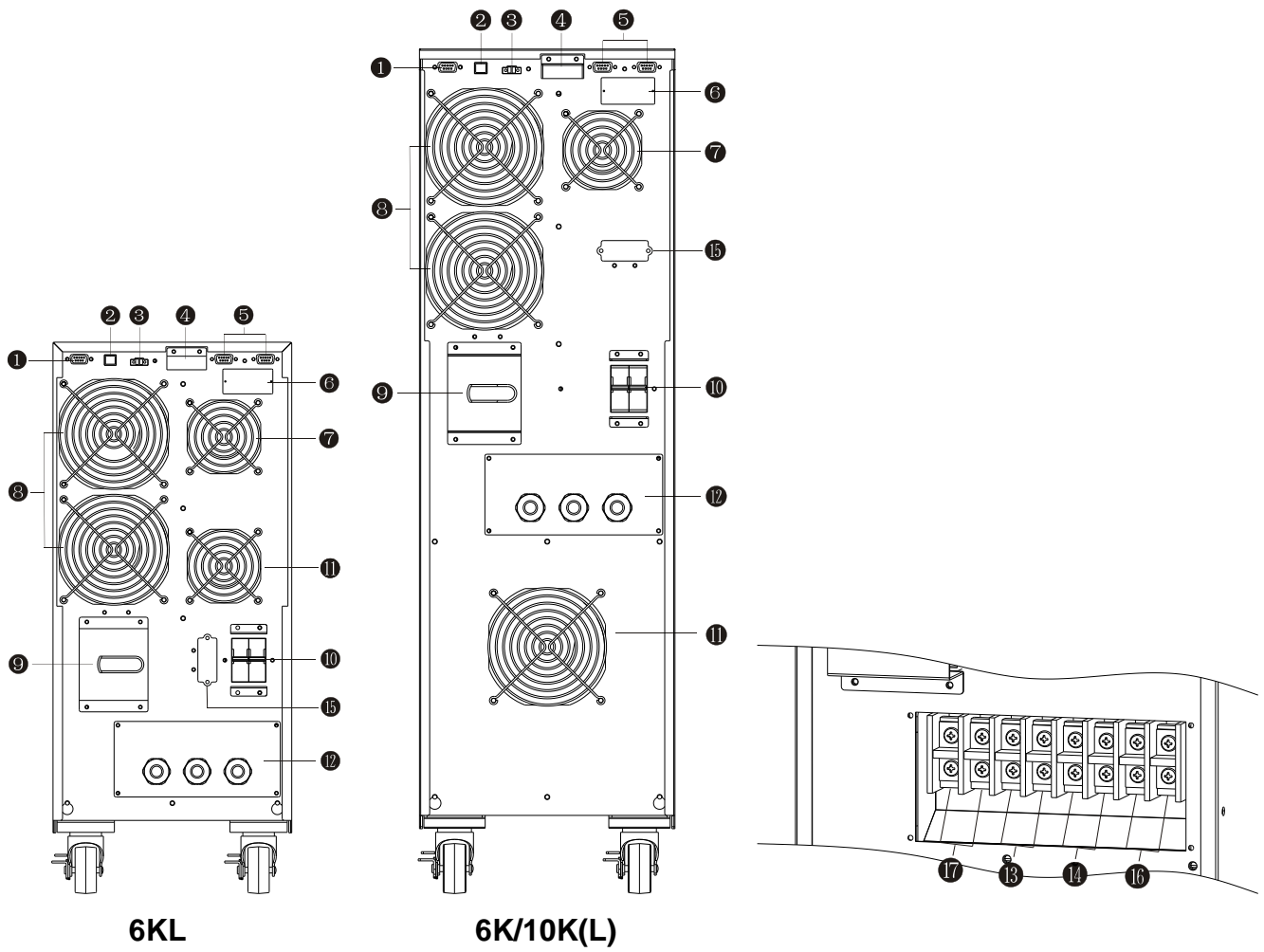


Diagram 1: Rear Panel Overlook

Diagram 2: Input/Output Terminal

1. RS-232 communication port
2. USB communication port
3. Emergency power off function connector (EPO connector)
4. Share current port (only available for parallel model)
5. Parallel port (only available for parallel model)
6. Intelligent slot
7. Charger fan
8. Power stage fan
9. Maintenance bypass switch
10. Input circuit breaker
11. Isolation transformer fan
12. Input/Output terminal (Refer to Diagram 2 for the details)
13. Output terminal 1
14. Output terminal 2
15. External battery terminal (only available for Long-run model)
16. Utility input terminal
17. Non-isolated Neutral terminal

2-3. Single UPS Installation

Installation and wiring must be performed in accordance with the local electric laws/regulations and execute the following instructions by professional personnel.

1) Make sure the mains wire and breakers in the building are enough for the rated capacity of UPS to avoid the hazards of electric shock or fire.

NOTE: Do not use the wall receptacle as the input power source for the UPS, as its rated current is less than the UPS's maximum input current. Otherwise the receptacle may be burned and destroyed.

- 2) Switch off the mains switch in the building before installation.
- 3) Turn off all the connected devices before connecting to the UPS.
- 4) Prepare wires based on the following table:

| Model | Wiring spec (AWG) | | | | |
|-------|-------------------|--------|---------|----------------------|--------|
| | Input | Output | Battery | Non-isolated Neutral | Ground |
| 6K | 10 | 10 | / | 10 | 10 |
| 6KL | 10 | 10 | 10 | 10 | 10 |
| 10K | 8 | 8 | / | 8 | 8 |
| 10KL | 8 | 8 | 8 | 8 | 8 |

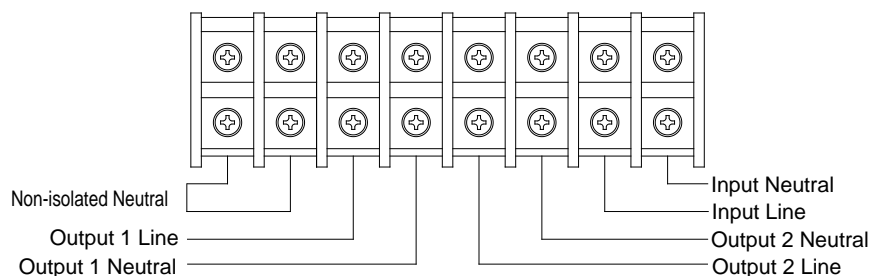
NOTE 1: The cable for 6K/6KL should be able to withstand over 40A current. It is recommended to use 10AWG or thicker wire for safety and efficiency.

NOTE 2: The cable for 10K/10KL should be able to withstand over 63A current. It is recommended to use 8AWG or thicker wire for safety and efficiency.

NOTE 3: For single model, it's not necessary to connect the Non-isolated Neutral terminal.

NOTE 4: The selections for color of wires should be followed by the local electrical laws and regulations.

5) Remove the terminal block cover on the rear panel of UPS. Then connect the wires according to the following terminal block diagrams: (Connect the earth wire first when making wire connection. Disconnect the earth wire last when making wire disconnection!)



Terminal block wiring diagram of 6K(L)/10K(L)

NOTE 1: Make sure that the wires are connected tightly with the terminals.

NOTE 2: There are two output terminals to meet customers' diverse requirements for serial or parallel connection. Please refer to section 2.4.

NOTE 3: Please install the output breaker between the output terminal and the load, and the breaker should be qualified with leakage current protective function if necessary.

- 6) Insert the EPO plug into the EPO slot on the rear panel.
- 7) Put the terminal block cover back to the rear panel of the UPS



Warning: (Only for standard model)

- Make sure the UPS is not turned on before installation. The UPS should not be turned on during wiring connection.
- Do not try to modify the standard model to the long-run model. Particularly, do not try to connect the standard internal battery to the external battery. The battery type and voltage may be different. If you connect them together, it maybe causes the hazard of electric shock or fire!



Warning: (Only for long-run model)

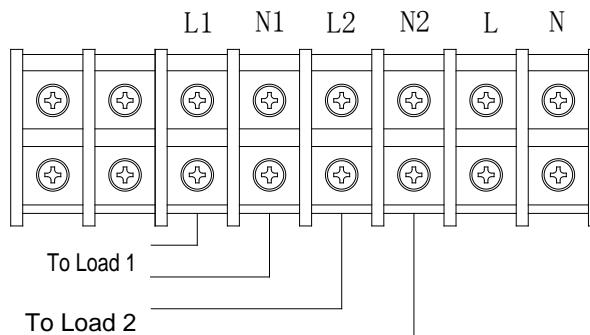
- Make sure a DC breaker or other protection device between UPS and external battery pack is installed. If not, please install it carefully. Switch off the battery breaker before installation.

NOTE: Set the battery pack breaker in “OFF” position and then install the battery pack.

- Pay highly attention to the rated battery voltage marked on the rear panel. If you want to change the numbers of the battery pack, please make sure you modify the setting simultaneously. The connection with wrong battery voltage may cause permanent damage of the UPS. Make sure the voltage of the battery pack is correct.
- Pay highly attention to the polarity marking on external battery terminal block, and make sure the correct battery polarity is connected. Wrong connection may cause permanent damage of the UPS.
- Make sure the protective earth ground wiring is correct. The wire current spec, color, position, connection and conductance reliability should be checked carefully.
- Make sure the utility input & output wiring is correct. The wire current spec, color, position, connection and conductance reliability should be checked carefully. Make sure the L/N site is correct, not reverse and short-circuited.

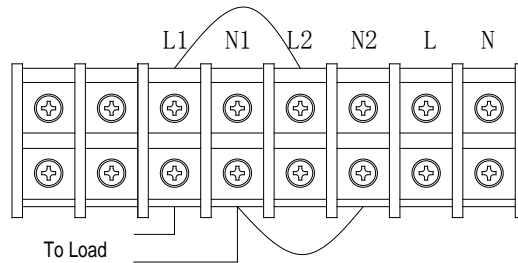
2-4. Output Configuration

★ Option 1:



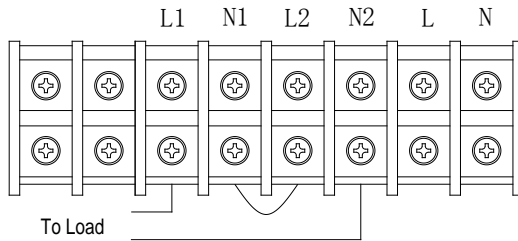
There are 2 sets of low-voltage outputs (104/110/115/120V) on L1-N1 & L2-N2. Each set is able to provide 50% of UPS rating power. Connect one load to L1-N1 and the other load to L2-N2.

★ Option 2:



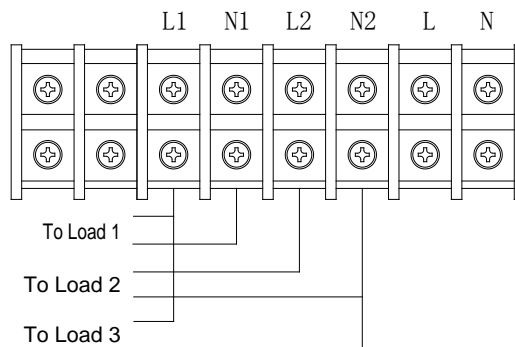
After connecting L1&L2 and N1&N2, it becomes one low-voltage output (104/110/115/120V) at L1-N1 for 100% of UPS rating power. Connect load to L1-N1 or L2-N2.

★ **Option 3:**



After connecting N1 and L2, it becomes one high-voltage output (208/220/230/240V) at L1-N2 for 100% of UPS rating power. Connect load to L1-N2.

★ **Option 4:**



After connecting N1&L2, it becomes three outputs, one high-voltage output (208/220/230/240V) at L1-N2 and two low-voltage outputs (104/110/115/120V) at L1-N1 & L2-N2. However, there is a limit for current rating at L1-N1 & L2-N2: 25A for 6K(L) model and 42A at 10K(L) model. You must connect the load under the limitation. Please read Note first before installation.

Connect low-voltage load to L1-N1 and L2-N2, and connect high-voltage load to L1-N2.

NOTE 1: If any load current in L1-N1 or L2-N2 is higher than 25A in 6K(L) model and 42A in 10K(L) model, the UPS will still operate normally without overload warning because the total load is under the specification. However, the isolation transformer will be damaged with overheat due to high current. Hence, the installation must be done with technician and make sure that the load current does not exceed this limitation.

NOTE 2: When connecting to low-voltage and high-voltage at the same time like option 4, it will cause the L1-N1 & L2-N2 with low-voltage loads in Non-Isolated status because high-voltage is generated by shorting N1-L2. If it's required to keep connected load in isolated status, we recommend that you may only use two low-voltages at L1-N1 or L2-N2 like option 1, and also make sure that the total current in L1-N1 or L2-N2 does not exceed the value on Note 1.

2-5. UPS Installation for Parallel System

If the UPS is only available for single operation, you may skip this section to the next.

- 1) Install and wires the UPSs according to the section 2-3.
- 2) Connect the Non-isolated Neutral terminal of each UPS one by one.
- 3) Connect the output wires of each UPS to an output breaker.
- 4) Connect all output breakers to a major output breaker. Then this major output breaker will directly connect to the loads.
- 5) Each UPS is connected to an independent battery pack.

NOTE: The parallel system can not use one battery pack. Otherwise, it will cause system permanent failure.

- 6) Refer to the following wiring diagram for option 1:

1

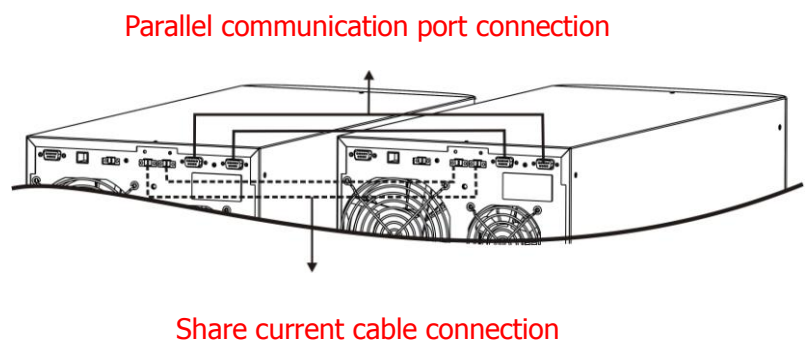
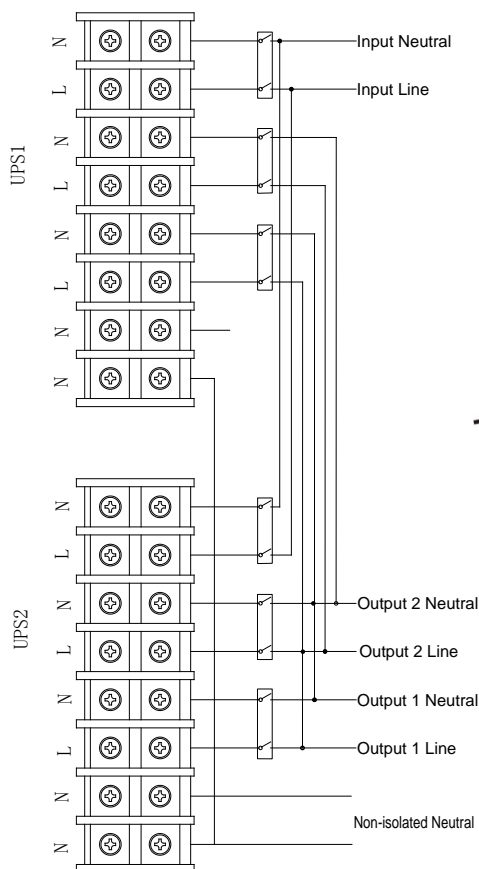


Diagram 2

Diagram 1: Power cable connection

Wiring diagram of parallel system

2-6. Software Installation

For optimal computer system protection, install UPS monitoring software to fully configure UPS shutdown.

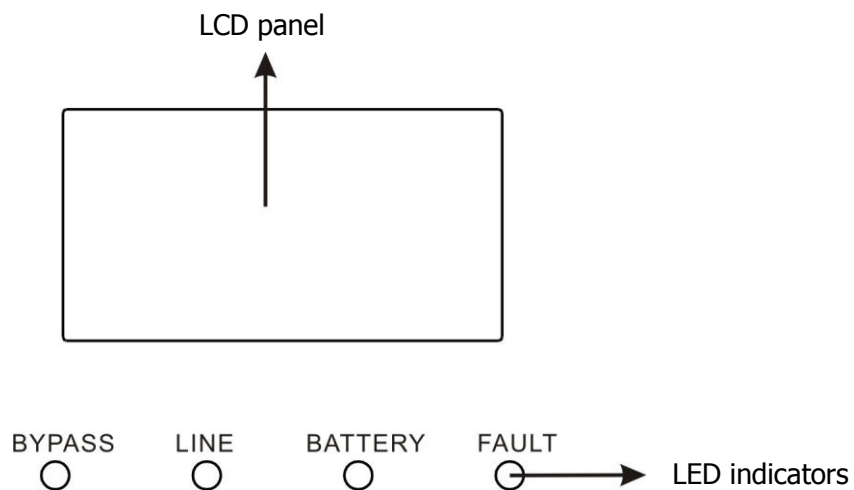
3. Operations

3-1. Button Operation

| Button | Function |
|----------------------------|---|
| ON/Enter Button | <ul style="list-style-type: none"> ➤ Turn on the UPS: Press and hold the button more than 0.5s to turn on the UPS. ➤ Enter Key: Press this button to confirm the selection in setting menu. |
| OFF/ESC Button | <ul style="list-style-type: none"> ➤ Turn off the UPS: Press and hold the button more than 0.5s to turn off the UPS. ➤ Esc key: Press this button to return to last menu in setting menu. |
| Test/Up Button | <ul style="list-style-type: none"> ➤ Battery test: Press and hold the button more than 0.5s to test the battery while in AC mode, or CVCF mode. ➤ UP key: Press this button to display next selection in setting menu. |
| Mute/Down Button | <ul style="list-style-type: none"> ➤ Mute the alarm: Press and hold the button more than 0.5s to mute the buzzer. Please refer to section 3-4-9 for details. ➤ Down key: Press this button to display previous selection in setting menu. |
| Test/Up + Mute/Down Button | <ul style="list-style-type: none"> ➤ Press and hold the two buttons simultaneous more than 1s to enter/escape the setting menu. |

* CVCF mode means converter mode.

3-2. LED Indicators and LCD Panel



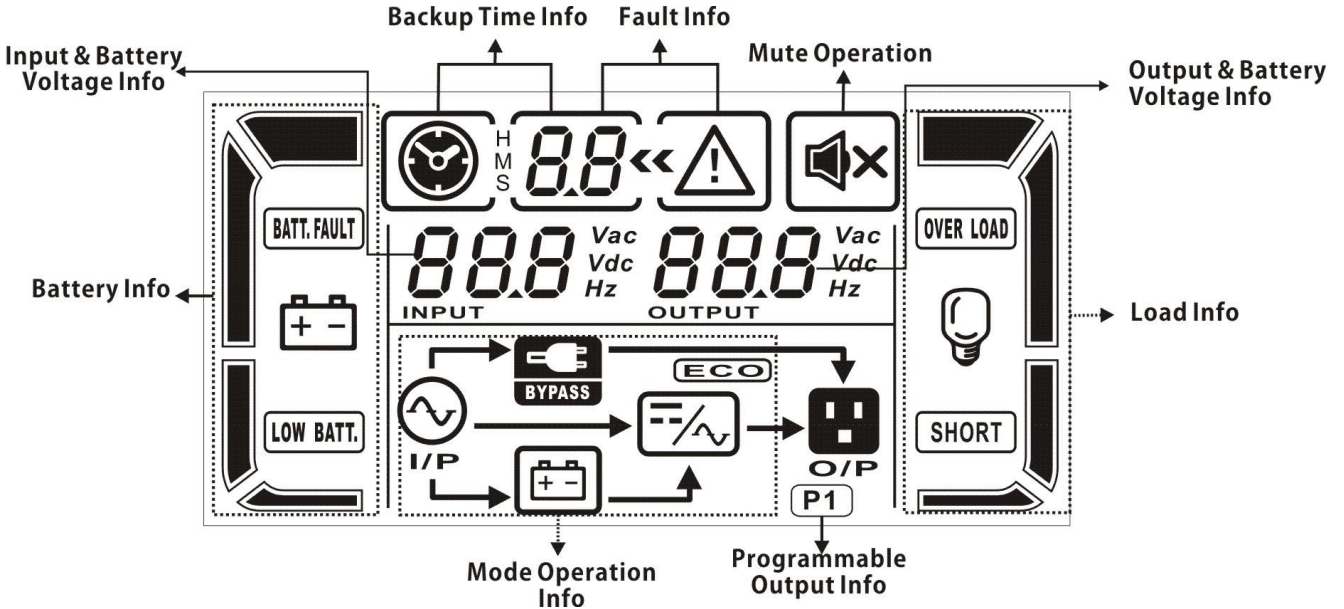
LED Indicators:

There are 4 LEDs on front panel to show the UPS working status:








| Mode \ LED | Bypass | Line | Battery | Fault |
|--------------|--------|------|---------|-------|
| UPS Startup | ● | ● | ● | ● |
| Bypass mode | ● | ○ | ○ | ○ |
| AC mode | ○ | ● | ○ | ○ |
| Battery mode | ○ | ○ | ● | ○ |
| CVCF mode | ○ | ● | ○ | ○ |
| Battery Test | ● | ● | ● | ○ |
| ECO mode | ● | ● | ○ | ○ |
| Fault | ○ | ○ | ○ | ● |

Note: ● means LED is lighting, and ○ means LED is faded.

LCD Panel:



| Display | Function |
|---|---|
| Backup time information | |
| | Indicates the backup time in pie chart. |
| | Indicates the backup time in numbers. H: hours, M: minutes, S: seconds |
| Fault information | |
| | Indicates that the warning and fault occurs. |
| | Indicates the fault codes, and the codes are listed in details in section 3-9. |
| Mute operation | |
| | Indicates that the UPS alarm is disabled. |
| Output & Battery voltage information | |
| | Indicates the output voltage, frequency or battery voltage. Vac: output voltage, Vdc: battery voltage, Hz: frequency |
| Load information | |
| | Indicates the load level by 0-25%, 26-50%, 51-75%, and 76-100%. |
| | Indicates overload. |
| | Indicates the load or the output is short. |
| Programmable output information | |
| | Indicates that the programmable outputs are working. |
| Mode operation information | |
| | Indicates the UPS connects to the mains. |
| | Indicates the battery is working. |
| | Indicates the bypass circuit is working. |

| | |
|---|---|
|  | Indicates the ECO mode is enabled. |
|  | Indicates the Inverter circuit is working. |
|  O/P | Indicates the output is working. |
| Battery information | |
|  | Indicates the Battery capacity by 0-25%, 26-50%, 51-75%, and 76-100%. |
|  | Indicates the battery is not connected. |
|  | Indicates low battery level and low battery voltage. |
| Input & Battery voltage information | |
|  INPUT 12 | Indicates the input voltage or frequency or battery voltage. Vac: Input voltage, Vdc: battery voltage, Hz: input frequency |

3-3. Audible Alarm

| Description | Buzzer status | Muted |
|---------------------------------|------------------------------|-------|
| UPS status | | |
| Bypass mode | Beeping once every 2 minutes | Yes |
| Battery mode | Beeping once every 4 seconds | |
| Fault mode | Beeping continuously | |
| Warning | | |
| Overload | Beeping twice every second | No |
| Low battery | Beeping once every second | |
| Battery unconnected | | |
| Over charge | | |
| EPO enable | | |
| Fan failure/Over temperature | | |
| Charger failure | | |
| IP fuse broken | | |
| Overload 3 times in 30min | | |
| EPO status | | |
| Fault | | |
| Bus start failure | Beeping continuously | Yes |
| Bus over | | |
| Bus under | | |
| Bus unbalance | | |
| Inverter soft start failure | | |
| High Inverter voltage | | |
| Low Inverter voltage | | |
| Inverter output short circuited | | |
| Negative power fault | | |
| Battery SCR short circuited | | |
| Inverter relay short circuited | | |
| Battery voltage loss | | |
| Parallel communication failure | | |
| Output short circuited | | |
| Over temperature | | |
| CPU communication failure | | |
| Overload | | |

3-4. Single UPS Operation

1. Turn on the UPS with utility power supply (in AC mode)

- 1) After power supply is connected correctly, set the breaker of the battery pack at “ON” position (the step only available for long-run model). Then set the input breaker at “ON” position. At this time the fan is running and the UPS supplies power to the loads via the bypass. The UPS is operating in Bypass mode.

NOTE: When UPS is in Bypass mode, the output voltage will directly power from utility after you switch on the input breaker. In Bypass mode, the load is not protected by UPS. To protect your precious devices, you should turn on the UPS. Refer to next step.

- 2) Press and hold the “ON” button for 0.5s to turn on the UPS and the buzzer will beep once.
- 3) A few seconds later, the UPS will enter to AC mode. If the utility power is abnormal, the UPS will operate in Battery mode without interruption.

NOTE: When the UPS is running out battery, it will shut down automatically at Battery mode. When the utility power is restore, the UPS will auto restart.

2. Turn on the UPS without utility power supply (in Battery mode)

- 1) Make sure that the breaker of the battery pack is at “ON” position (only for long-run model).
- 2) Press and hold the “ON” button for 0.5s to turn on the UPS, and the buzzer will beep once.
- 3) A few seconds later, the UPS will be turned on and enter to Battery mode.

3. Connect devices to UPS

After the UPS is turned on, you can connect devices to the UPS.

- 1) Turn on the UPS first and then switch on the devices one by one, the LCD panel will display total load level.
- 2) If it is necessary to connect the inductive loads such as a printer, the in-rush current should be calculated carefully to see if it meets the capacity of the UPS, because the power consumption of this kind of loads is too big.
- 3) If the UPS is overload, the buzzer will beep twice every second.
- 4) When the UPS is overload, please remove some loads immediately. It is recommended to have the total loads connected to the UPS less than 80% of its nominal power capacity to prevent overload for system safety.
- 5) If the overload time is over acceptable time listed in spec at AC mode, the UPS will automatically transfer to Bypass mode. After the overload is removed, it will return to AC mode. If the overload time is over acceptable time listed in spec at Battery mode, the UPS will become fault status. At this time, if bypass is enabled, the UPS will power to the load via bypass. If bypass function is disabled or the input power is not within bypass acceptable range, it will cut off output directly.

4. Charge the batteries

- 1) After the UPS is connected to the utility power, the charger will charge the batteries automatically except in Battery mode or during battery self-test.
- 2) Suggest charge batteries at least 10 hours before use. Otherwise, the backup time may be shorter than expected time.
- 3) Make sure the battery numbers setting on the control board (Please refer to the section 3-4-12 for detailed setting) is consistent to real connection.

5. Battery mode operation

- 1) When the UPS is in Battery mode, the buzzer will beep according to different battery capacity. If the battery capacity is more than 25%, the buzzer will beep once every 4 seconds; If the battery voltage drops to the alarm level, the buzzer will beep quickly (once every sec) to remind users that the battery is at low level and the UPS will shut down automatically soon. Users could switch off some non-critical loads to disable the shutdown alarm and prolong the backup time (the UPS would cut off the programmable output terminal automatically when the programmable timer function is enabled). If there is no more load to be switched off at that time, you have to shut down all loads as soon as possible to protect the devices or save data. Otherwise, there is a risk of data loss or load failure.
- 2) In Battery mode, if buzzer sound annoys, users can press the Mute button to disable the buzzer.
- 3) The backup time of the long-run model depends on the external battery capacity.
- 4) The backup time may vary from different environment temperature and load type.
- 5) When setting backup time for 16.5 hours (default value from LCD panel), after discharging 16.5 hours, UPS will shut down automatically to protect the battery. This battery discharge protection can be enabled or disabled through LCD panel control. (Refer to 3-7 LCD setting section)

6. Test the batteries

- 1) If you need to check the battery status when the UPS is running in AC mode/CVCF mode/ECO mode, you could press the "Test" button to let the UPS do battery self-test.
- 2) To keep the system reliable, the UPS will perform the battery self-test automatically periodically. The default setting period is once per week.
- 3) Users also can set battery self-test through monitoring software.
- 4) If the UPS is at battery self-test, the LCD display and buzzer indication will be the same as at Battery mode except that the battery LED is flashing.

7. Turn off the UPS with utility power supply in AC mode

- 1) Turn off the inverter of the UPS by pressing "OFF" button for at least 0.5s, and then the buzzer will beep once. The UPS will turn into Bypass mode.

NOTE 1: If the UPS has been set to enable the bypass output, it will bypass voltage from utility power to output terminal even though you have turned off the UPS (inverter).

NOTE 2: After turning off the UPS, please be aware that the UPS is working at Bypass mode and there is risk of power loss for connected devices.

- 2) In Bypass mode, output voltage of the UPS is still present. In order to cut off the output, switch off the input breaker. A few seconds later, there is no display shown on the display panel and UPS is complete off.

8. Turn off the UPS without utility power supply in Battery mode

- 1) Turn off the UPS by pressing "OFF" button for at least 0.5s, and then the buzzer will beep once.
- 2) Then UPS will cut off power to output and there is no display shown on the display panel.

9. Mute the buzzer

- 1) To mute the buzzer, please press the "Mute" button for at least 0.5s. If you press it again after the buzzer is muted, the buzzer will beep again.

- 2) Some warning alarms can't be muted unless the error is fixed. Please refer to section 3-3 for the details.

10. Operation in warning status

- 1) When Fault LED flashes and the buzzer beeps once every second, it means that there are some problems for UPS operation. Users can get the fault code from LCD panel. Please check the trouble shooting table in chapter 4 for details.
- 2) Some warning alarms can't be muted unless the error is fixed. Please refer to section 3-3 for the details.

11. Operation in Fault mode

- 1) When Fault LED illuminates and the buzzer beeps continuously, it means that there is a fatal error in the UPS. Users can get the fault code from display panel. Please check the trouble shooting table in chapter 4 for details.
- 2) Please check the loads, wiring, ventilation, utility, battery and so on after the fault occurs. Don't try to turn on the UPS again before solving the problems. If the problems can't be fixed, please contact the distributor or service people immediately.
- 3) For emergency case, please cut off the connection from utility, external battery, and output immediately to avoid more risk or danger.

12. Operation of changing battery numbers

- 1) This operation is only available for professional or qualified technicians.
- 2) Turn off the UPS. If the load couldn't be cut off, you should remove the cover of maintenance bypass switch on the rear panel and turn the maintenance switch to "BPS" position first.
- 3) Switch off the input breaker, and switch off the battery breaker (only available for long-run model).
- 4) Remove the cabinet, and then modify the jumper on the control board to set the battery numbers (refer to NOTE below). Then disconnect battery wire for standard model and modify the battery pack carefully. After complete the changes, put the cabinet back.

NOTE: JP1 setting on the control board: please shorts the Pin5 & Pin6 and Pin7 & Pin8 for 20pcs batteries; shorts the Pin5 & Pin6 or Pin7 & Pin8 for 19pcs batteries; and keeps every pin open for 18pcs batteries.

- 5) Switch on the input breaker and the UPS will enter Bypass mode. If the UPS is in maintenance Bypass mode, turn the maintenance switch to "UPS" position and then turn on the UPS.

3-5. Parallel Operation

1. Parallel system connection

- 1) Make sure all of the UPSs are parallel models, and follow the wiring refer to section 2-5.
- 2) Turn off the input and output breakers of each UPS, and turn off the battery breaker if the UPS is long-run model.
- 3) Remove the cover of parallel share current cable port on the UPS, connect each UPS one by one with the parallel cable and share current cable, and then screw the cover back again.
- 4) Remove all the maintenance bypass covers and set the maintenance switches from "UPS" to "BPS", turn on the input breaker of the each UPS and set the maintenance switches from "BPS" to "UPS" and put the maintenance bypass covers back, measure the L1-N1 and L2-N2 voltage difference between each UPS with multimeter, If the voltage difference is less than 2V, it means all

connections are correct. If the difference is larger than 2V, check if the wirings are connected correctly.

- 5) Turn on the input breakers of all UPSs in the parallel systems and turn on each UPS in turns. Make sure that AC mode LED or Battery mode LED displays in each UPS. Measure the output voltage of each UPS to check if the voltage difference is less than 2V (typical 1V) with multimeter. If the difference is more than 2V, please check that parallel cable or share current cable are connected well. If they are all connected well, maybe it's UPS internal issue. Please contact your local distributor or service center for help.
- 6) Turn off each UPS in turns and after all of them transfer to Bypass mode, turn on the output breaker of each unit.
- 7) Turn on the UPSs in the AC mode and then the parallel system connection is complete.

2. Add one new unit into the parallel system

- 1) You can not add one new unit into the parallel system when whole system is running. You must cut off the load and shutdown the system.
- 2) Make sure all of the UPS are the parallel models, and follow the wiring refer to section 2-5.
- 3) Install the new parallel system refers to the previous section.

3. Remove one unit from the parallel system

- 1) If the bypass is abnormal, you can not remove the UPS without interruption. You must cut off the load and shut down the system.
- 2) Make sure the bypass setting is enabled in each UPS and then turn off the running system. All UPSs will transfer to Bypass mode. Remove all the maintenance bypass covers and set the maintenance switches from "UPS" to "BPS". Turn off the input breakers and battery breakers.
- 3) Remove the UPS that you want.
- 4) Turn on the input breaker of the remaining UPSs and the system will transfer to Bypass mode.
- 5) Set the maintenance switches from "BPS" to "UPS" and put the maintenance bypass covers back. Turn on the remaining UPSs and finish the parallel system connection.



Warning: (Only for the parallel system)

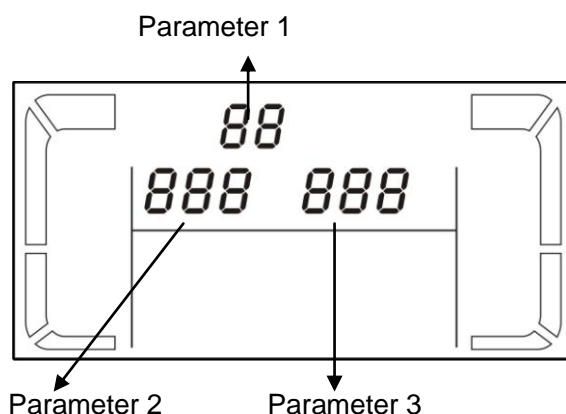
- Before turning on the parallel system to activate inverter, make sure that all unit's maintenance switch at the same position.
- When parallel system is turned on to work through inverter, please do not operate the maintenance switch of any unit.

3-6. Abbreviation Meaning in LCD Display

| Abbreviation | Display content | Meaning |
|--------------|-----------------|-----------------------------|
| ENA | ENR | Enable |
| DIS | diS | Disable |
| ATO | ALD | Auto |
| BAT | bAt | Battery |
| NCF | nCF | Normal mode (not CVCF mode) |
| CF | CF | CVCF mode |
| SUB | SUb | Subtract |
| ADD | AdD | Add |
| ON | ON | On |
| OFF | OFF | Off |
| FBD | Fbd | Not allowed |
| OPN | OPN | Allow |
| RES | RES | Reserved |

3-7. LCD Setting

There are three parameters to set up the UPS. Refer to following diagram.



Parameter 1: It's for program alternatives. There are 15 programs to set up. Refer to below table.

Parameter 2 and parameter 3 are the setting options or values for each program.


14 programs available list for parameter 1:

| Code | Description | Bypass | AC | ECO | CVCF | Battery | Battery Test |
|------|----------------------------------|--------|----|-----|------|---------|--------------|
| 01 | Output voltage | Y | | | | | |
| 02 | Output frequency | Y | | | | | |
| 03 | Voltage range for bypass | Y | | | | | |
| 04 | Frequency range for bypass | Y | | | | | |
| 05 | ECO mode enable/disable | Y | | | | | |
| 06 | Voltage range for ECO mode | Y | | | | | |
| 07 | ECO mode frequency range setting | Y | | | | | |
| 08 | Bypass mode setting | Y | Y | | | | |




| | | | | | | | |
|----|--|--|---|---|---|---|---|
| 09 | Battery backup time setting | Y | Y | Y | Y | Y | Y |
| 10 | Programmable output setting | These functions are not supported by the model with isolation transformer. | | | | | |
| 11 | Shutdown point for programmable output | | | | | | |
| 12 | Hot standby function enable/disable | Y | Y | Y | Y | Y | Y |
| 13 | Battery voltage adjustment | Y | Y | Y | Y | Y | Y |
| 14 | Charger voltage adjustment | Y | Y | Y | Y | Y | Y |
| 15 | Output voltage adjustment | | Y | | Y | Y | |

*Y means that this program can be set in this mode.


● **01: Output voltage**

| Interface | Setting |
|---|--|
|  | <p>Parameter 3: Output voltage You may choose the following output voltage in parameter 3: 208: Presents output voltage is 208Vac 220: Presents output voltage is 220Vac 230: Presents output voltage is 230Vac 240: Presents output voltage is 240Vac</p> |


● **02: Output frequency**

| Interface | Setting |
|---|---|
| <p>60 Hz, CVCF mode</p>  | <p>Parameter 2: Output Frequency Setting the output frequency. You may choose following three options in parameter 2: 50.0Hz: The output frequency is setting for 50.0Hz. 60.0Hz: The output frequency is setting for 60.0Hz. ATO: If selected, output frequency will be decided according to the latest normal utility frequency. If it is from 46Hz to 54Hz, the output frequency will be 50.0Hz. If it is from 56Hz to 64Hz, the output frequency will be 60.0Hz. ATO is default setting.</p> <p>Parameter 3: Frequency mode Setting output frequency at CVCF mode or not CVCF mode. You may choose following two options in parameter 3: CF: Setting UPS to CVCF mode. If selected, the output frequency will be fixed at 50Hz or 60Hz according to setting in parameter 2. The input frequency could be from 46Hz to 64Hz. NCF: Setting UPS to normal mode (not CVCF mode). If selected, the output frequency will synchronize with the input frequency within 46~54 Hz at 50Hz or within 56~64 Hz at 60Hz according to setting in parameter 2. If 50 Hz selected in parameter 2, UPS will transfer to battery mode when input frequency is not within 46~54 Hz. If 60Hz selected in parameter 2, UPS will transfer to battery mode when input frequency is not within 56~64 Hz. *If Parameter 2 is ATO, the Parameter 3 will show the current frequency.</p> |
| <p>50 Hz, Normal mode</p>  | |
| <p>ATO</p>  | |


● **03: Voltage range for bypass**

| Interface | Setting |
|---|--|
|  | <p>Parameter 2: Set the acceptable low voltage for bypass. Setting range is from 110V to 209V and the default value is 110V. Parameter 3: Set the acceptable high voltage for bypass. Setting range is from 231V to 276V and the default value is 264V.</p> |


● 04: Frequency range for bypass

| Interface | Setting |
|---|---|
|  | <p>Parameter 2: Set the acceptable low frequency for bypass. 50 Hz system: Setting range is from 46.0Hz to 49.0Hz. 60 Hz system: Setting range is from 56.0Hz to 59.0Hz. The default value is 46.0Hz/56.0Hz.</p> <p>Parameter 3: Set the acceptable high frequency for bypass. 50 Hz: Setting range is from 51.0Hz to 54.0 Hz. 60 Hz: Setting range is from 61.0Hz to 64.0Hz. The default value is 54.0Hz/64.0Hz.</p> |


● 05: ECO mode enable/disable

| Interface | Setting |
|---|---|
|  | <p>Parameter 3: Enable or disable ECO function. You may choose following two option: DIS: disable ECO function ENA: enable ECO function If ECO function is disabled, voltage range and frequency range for ECO mode still can be set, but it is meaningless unless the ECO function is enabled.</p> |


● 06: Voltage range for ECO mode

| Interface | Setting |
|--|--|
|  | <p>Parameter 2: Low voltage point in ECO mode. The setting range is from 5% to 10% of the nominal voltage. Parameter 3: High voltage point in ECO mode. The setting range is from 5% to 10% of the nominal voltage.</p> |


● 07: Frequency range for ECO mode

| Interface | Setting |
|---|---|
|  | <p>Parameter 2: Set low voltage point for ECO mode. 50 Hz system: Setting range is from 46.0Hz to 48.0Hz. 60 Hz system: Setting range is from 56.0Hz to 58.0Hz. The default value is 48.0Hz/58.0Hz.</p> <p>Parameter 3: Set high voltage point for ECO mode. 50 Hz: Setting range is from 52.0Hz to 54.0 Hz. 60 Hz: Setting range is from 62.0Hz to 64.0Hz. The default value is 52.0Hz/62.0Hz.</p> |


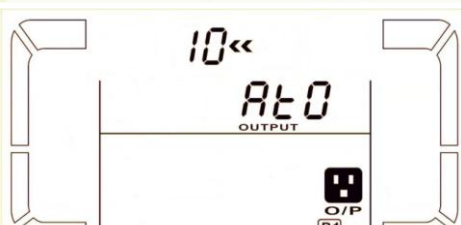
● 08: Bypass mode setting

| Interface | Setting |
|---|--|
|  | <p>Parameter 2: OPN: Bypass allowed. When selected, UPS will run at Bypass mode depending on bypass enabled/disabled setting. FBD: Bypass not allowed. When selected, it's not allowed for running in Bypass mode under any situations.</p> <p>Parameter 3: ENA: Bypass enabled. When selected, Bypass mode is activated. DIS: Bypass disabled. When selected, automatic bypass is acceptable, but manual bypass is not allowed. Manual bypass means users manually operate UPS for Bypass mode. For example, pressing OFF button in AC mode to turn into Bypass mode.</p> |



● 09: Battery backup time setting

| Interface | Setting |
|---|---|
|  | <p>Parameter 3: 000~999: Set the maximum backup time from 0min to 999min. UPS will shut down to protect battery after backup time arrives. The default value is 990min. DIS: Disable battery discharge protection and backup time will depend on battery capacity.</p> |

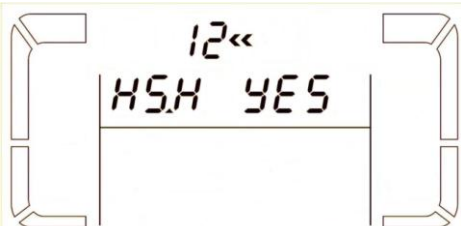
● 10: Programmable output setting

| Interface | Setting |
|---|--|
|   | <p>This function is not supported by the model with isolation transformer.</p> |


● 11: Shutdown point for programmable output

| Interface | Setting |
|--|--|
|   | <p>This function is not supported by the model with isolation transformer.</p> |


● 12: Hot standby function enable/disable

| Interface | Setting |
|---|--|
|  | <p>Parameter 2: HS.H Enable or disable Hot standby function. You may choose following two options in Parameter 3: YES: Hot standby function is enabled. It means that the current UPS is set to host of the hot standby function, and it will restart after AC recovery even without battery connected. NO: Hot standby function is disabled. The UPS is running at normal mode and can't restart without battery</p> |


● 13: Battery voltage adjustment

| Interface | Setting |
|---|---|
|  | <p>Parameter 2: Select “Add” or “Sub” function to adjust battery voltage to real figure.</p> <p>Parameter 3: the voltage range is from 0V to 5.7V, the default value is 0V.</p> |

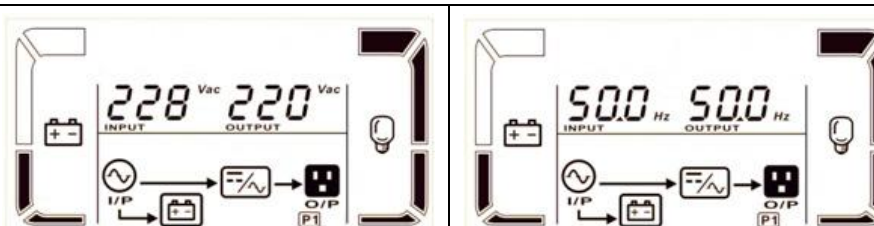
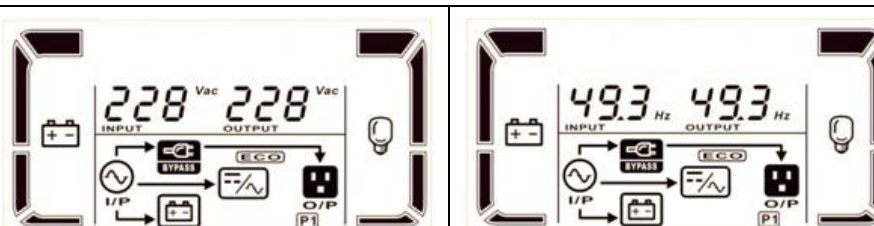
● 14: Charger voltage adjustment

| Interface | Setting |
|---|--|
|  | <p>Parameter 2: you may choose Add or Sub to adjust charger voltage</p> <p>Parameter 3: the voltage range is from 0V to 9.9V, the default value is 0V.</p> <p>NOTE: *Before making voltage adjustment, be sure to disconnect all batteries first to get the accurate charger voltage. *We strongly suggest to use the default value (0). Any modification should be suitable to battery specifications.</p> |

● 15: Output voltage adjustment



| Interface | Setting |
|--|---|
|  | <p>Parameter 2: you may choose Add or Sub to adjust inverter voltage</p> <p>Parameter 3: the voltage range is from 0V to 6.4V, the default value is 0V.</p> |

3-8. Operating Mode/Status Description


















| Operating mode/status | | |
|-----------------------|-------------|--|
| AC mode | Description | When the input voltage is within acceptable range, UPS will provide pure and stable AC power to output. The UPS will also charge the battery at AC mode. |
| | LCD display |  |
| ECO mode | Description | When the input voltage is within voltage regulation range and ECO mode is enabled, UPS will bypass voltage to output for energy saving. |
| | LCD display |  |

| | | | |
|--------------|-------------|---|--|
| CVCF mode | Description | When input frequency is within 46 to 64Hz, the UPS can be set at a constant output frequency, 50 Hz or 60 Hz. The UPS will still charge battery under this mode. | |
| | LCD display | | |
| Battery mode | Description | When the input voltage is beyond the acceptable range or power failure, UPS will backup power from battery and alarm will beep every 4 seconds. | |
| | LCD display | | |
| Bypass mode | Description | When input voltage is within acceptable range and bypass is enabled, turn off the UPS and it will enter Bypass mode. Alarm beeps every two minutes. | |
| | LCD display | | |
| Battery Test | Description | When UPS is in AC mode or CVCF mode, press "Test" key for more than 0.5s. Then the UPS will beep once and start "Battery Test". The line between I/P and inverter icons will blink to remind users. This operation is used to check the battery status. | |
| | LCD display | | |
| Fault status | Description | When UPS has fault happened, it will display fault messages in LCD panel. | |
| | LCD display | | |

3-9. Fault Code






| Fault event | Fault code | Icon | Fault event | Fault code | Icon |
|---------------------------------|------------|---|--------------------------------|------------|---|
| Bus start failure | 01 | None | Negative power fault | 1A | None |
| Bus over | 02 | None | Battery SCR short circuited | 21 | None |
| Bus under | 03 | None | Inverter relay short circuited | 24 | None |
| Bus unbalance | 04 | None | Parallel communication failure | 35 | None |
| Inverter soft start failure | 11 | None | Output circuit circuited | 36 | None |
| High Inverter voltage | 12 | None | Over temperature | 41 | None |
| Low Inverter voltage | 13 | None | CPU communication failure | 42 | None |
| Inverter output short circuited | 14 |  | Overload | 43 |  |

3-10. Warning Indicator

| Warning | Icon (flashing) | Alarm |
|------------------------------|---|----------------------------|
| Battery low |   | Beeping every second |
| Overload |   | Beeping twice every second |
| Battery unconnected |   | Beeping every second |
| Over charge |   | Beeping every second |
| EPO enable |   | Beeping every second |
| Fan failure/Over temperature |   | Beeping every second |
| Charger failure |   | Beeping every second |
| I/P fuse broken |   | Beeping every second |
| Overload 3 times in 30min |  | Beeping every second |

4. Trouble Shooting

If the UPS system does not operate correctly, please solve the problem by using the table below.

| Symptom | Possible cause | Remedy |
|---|--|--|
| No indication and alarm in the front display panel even though the mains is normal. | The AC input power is not connected well. | Check if input cable firmly connected to the mains. |
| The icon  and the warning code EP flash on LCD display and alarm beeps every second. | EPO function is enabled. | Set the circuit in closed position to disable EPO function. |
| The icon  and BATT. FAULT flash on LCD display and alarm beeps every second. | The external or internal battery is incorrectly connected. | Check if all batteries are connected well. |
| The icon  and OVER LOAD flash on LCD display and alarm beeps twice every second. | UPS is overload. | Remove excess loads from UPS output. |
| | UPS is overloaded. Devices connected to the UPS are fed directly by the electrical network via the Bypass. | Remove excess loads from UPS output. |
| | After repetitive overloads, the UPS is locked in the Bypass mode. Connected devices are fed directly by the mains. | Remove excess loads from UPS output first. Then shut down the UPS and restart it. |
| Fault code is shown as 43. The icon OVER LOAD lights on LCD display and alarm beeps continuously. | UPS is overload too long and becomes fault. Then UPS shut down automatically. | Remove excess loads from UPS output and restart it. |
| Fault code is shown as 14, the icon SHORT lights on LCD display, and alarm beeps continuously. | The UPS shut down automatically because short circuit occurs on the UPS output. | Check output wiring and if connected devices are in short circuit status. |
| Fault code is shown as 1, 2, 3, 4, 11, 12, 13, 1A, 21, 24, 35, 36, 41 or 42 on LCD display and alarm beeps continuously. | A UPS internal fault has occurred. There are two possible results: 1. The load is still supplied, but directly from AC power via bypass. 2. The load is no longer supplied by power. | Contact your dealer |
| Battery backup time is shorter than nominal value | Batteries are not fully charged | Charge the batteries for at least 7 hours and then check capacity. If the problem still persists, consult your dealer. |
| | Batteries defect | Contact your dealer to replace the battery. |
| The icon  and  flash on LCD display and alarm beeps every second. | Fan is locked or not working; or the UPS temperature is too high. | Check fans and notify dealer. |


5. Storage and Maintenance


5-1. Storage


Before storing, charge the UPS at least 7 hours. Store the UPS covered and upright in a cool, dry location. During storage, recharge the battery in accordance with the following table:


| Storage Temperature | Recharge Frequency | Charging Duration |
|---------------------|--------------------|-------------------|
| -25°C - 40°C | Every 3 months | 1-2 hours |
| 40°C - 45°C | Every 2 months | 1-2 hours |


5-2. Maintenance


 The UPS system operates with hazardous voltages. Repairs may be carried out only by qualified maintenance personnel.


 Even after the unit is disconnected from the mains, components inside the UPS system are still connected to the battery packs which are potentially dangerous.


 Before carrying out any kind of service and/or maintenance, disconnect the batteries and verify that no current is present and no hazardous voltage exists in the terminals of high capability capacitor such as BUS-capacitors.


 Only persons are adequately familiar with batteries and with the required precautionary measures may replace batteries and supervise operations. Unauthorized persons must be kept well away from the batteries.


 Verify that no voltage between the battery terminals and the ground is present before maintenance or repair. In this product, the battery circuit is not isolated from the input voltage. Hazardous voltages may occur between the battery terminals and the ground.

 Batteries may cause electric shock and have a high short-circuit current. Please remove all wristwatches, rings and other metal personal objects before maintenance or repair, and only use tools with insulated grips and handles for maintaining or repairing.

 When replace the batteries, install the same number and same type of batteries.

 Do not attempt to dispose of batteries by burning them. This could cause battery explosion. The batteries must be rightly deposited according to local regulation.

 Do not open or destroy batteries. Escaping electrolyte can cause injury to the skin and eyes. It may be toxic.

 Please replace the fuse only with the same type and amperage in order to avoid fire hazards.

 Do not disassemble the UPS system.

6. Specifications

| | | | | | |
|--------------------------------------|-----------------------------------|---|-----------------|---------------------------------|-----------------|
| CAPACITY* | | 6000 VA / 4800 W | | 10000 VA / 8000 W | |
| INPUT | | | | | |
| Voltage Range | Low Line Loss | 110 VAC \pm 3 % at 50% Load 176 VAC \pm 3 % at 100% Load | | | |
| | Low Line Comeback | Low Line Loss Voltage + 10V | | | |
| | High Line Loss | 300 VAC \pm 3 % | | | |
| | High Line Comeback | High Line Loss Voltage - 10V | | | |
| Frequency Range | | 46Hz ~ 54 Hz @ 50Hz system 56Hz ~ 64 Hz @ 60Hz system | | | |
| Phase | | Single phase with ground | | | |
| Power Factor | | \geq 0.99 at 100% Load | | | |
| OUTPUT | | | | | |
| Output voltage | | 104/110/115/120VAC or 208/220/230/240VAC | | | |
| AC Voltage Regulation | | \pm 3% | | | |
| Frequency Range (Synchronized Range) | | 46Hz ~ 54 Hz @ 50Hz system 56Hz ~ 64 Hz @ 60Hz system | | | |
| Frequency Range (Batt. Mode) | | 50 Hz \pm 0.1 Hz or 60Hz \pm 0.1 Hz | | | |
| Overload | AC mode | 100%~105%: 10min 105%~115%: 1min >115% : 1sec | | | |
| | Battery mode | 100%~105%: 30sec 105%~115%: 10sec >115% : 1sec | | | |
| Current Crest Ratio | | 3:1 max | | | |
| Harmonic Distortion | | \leq 3 % @ 100% Linear Load; \leq 10 % @ 100% Non-linear Load | | | |
| Transfer Time | Line \leftrightarrow Battery | 0 ms | | | |
| | Inverter \leftrightarrow Bypass | 0 ms | | | |
| | Inverter \leftrightarrow ECO | <10 ms | | | |
| EFFICIENCY | | | | | |
| AC mode | | > 84% | | | |
| Battery Mode | | > 83% | | | |
| BATTERY | | | | | |
| Standard Model | Type & Numbers | 12 V / 7 Ah x 20 | | 12 V / 9 Ah x 20 | |
| | Recharge Time | 7 hours recover to 90% capacity | | 9 hours recover to 90% capacity | |
| | Charging Current | 1.0 A \pm 10% (max.) | | | |
| | Charging Voltage | 14.4 V \pm 1% | | | |
| Long-run Model | Type | Depending on applications | | | |
| | Numbers | 18 - 20 | | | |
| | Charging Current | 4.0 A \pm 10% (max.) | | | |
| | Charging Voltage | 14.4 V \pm 1% | | | |
| PHYSICAL | | | | | |
| Dimension, D X W X H | | 592 x 250 x 826 | 592 x 250 x 576 | 592 x 250 x 826 | 592 x 250 x 826 |
| Net Weight (kgs) | | 117 | 63 | 142 | 89 |
| ENVIRONMENT | | | | | |
| Operation Temperature | | 0 ~ 40°C (the battery life will down when > 25°C) | | | |
| Operation Humidity | | <95 % and non-condensing | | | |
| Operation Altitude** | | <1000m | | | |
| Acoustic Noise Level | | Less than 58dB @ 1 Meter | | Less than 60dB @ 1 Meter | |
| MANAGEMENT | | | | | |
| Smart RS-232 or USB | | Supports Windows®2000/2003/XP/Vista/2008, Windows® 7, Linux and MAC | | | |
| Optional SNMP | | Power management from SNMP manager and web browser | | | |

* Derate capacity to 50% of capacity in CVCF mode and to 90% when the output voltage is adjusted to 208VAC.

**If the UPS is installed or used in a place where the altitude is above than 1000m, the output power must be derated one percent per 100m.

***Product specifications are subject to change without further notice.

